



ARCH STAR
Global Logistics
الشحن الدولي

PEGASUS
AIRLINES

Emirates

SMSA
Express

flydubai



Arch Star Profile



Established in 2005 as a customs brokerage company at the Ibrahim Al-Khalil border in KRI, after years of experience, Arch Star has expanded its operations beyond Iraq's borders to meet clients' demands for door-to-door services. Through strategic partnerships with leading couriers, shipping and trucking companies, and freight forwarders worldwide, we have established a global presence with 123 offices.

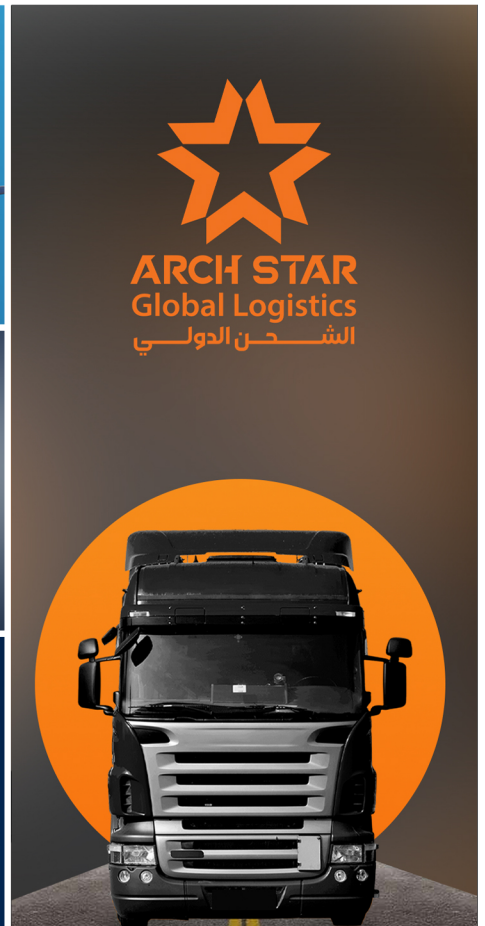
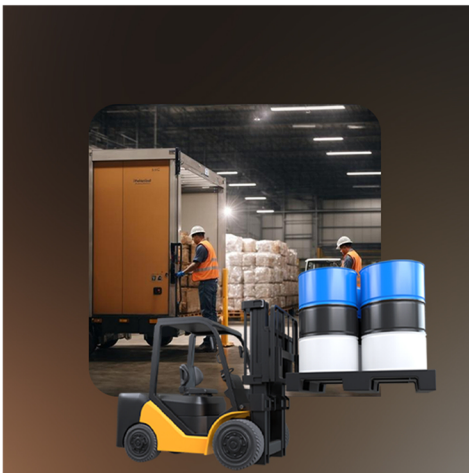
Our comprehensive logistics solutions encompass door to door services by ocean (FCL & LCL), road (FTL & LTL), and air (Courier, Air cargo, and Charter) freights, as well as warehousing services and customs clearance at all Iraq crossing borders.

The dedication and skills of Arch Star's employees are truly commendable. Their commitment to using modern logistics methods to meet customer needs with speed and thoughtful service reflects the company's strong focus on client satisfaction and efficient operations.

Arch Star group achievements

Arch Star group has achieved the following milestones:

- GSA for **SMSA Express** in all Iraq.
- GSA for **Flydubai** airlines in Erbil, Iraq.
- GSA for **Pegasus** airlines in all Iraq.
- CSA for **Emirates SkyCargo** in Erbil station
- Premium membership in **Digital Freight Alliance**.
- Partnerships with big logistics and transportation companies in Europe and turkey to provide FTL and LTL road services from Europe and Turkey to Iraq.
- Collaboration with big shipping lines such as MSC, Hapag Lloyd, Maersk, CMA, Cosco, Evergreen, Yang Ming, HMM, and ZIM to offer ocean/ sea freight services for all types of containers from around the world to Iraq.
- Established presence in Iraq and Turkey.
- Headquartered in Erbil with additional offices in Ibrahim Al-khalil border and UMM-Qasir port in Iraq, and offices in Istanbul, Mersin, and Silopi in Turkey.
- Offices in UAE, China, the UK, Italy.
- Employs 850 active staff at Arch Star Family.



A Message from the

CEO



I appreciate your interest in our global logistics network.

Our goal is to exceed your esteemed company's expectations by adhering to the seven rights of logistics. This involves procuring the correct product in the right quantity, in optimal condition, at the appropriate location, at the suitable time, for the right customer, and at the correct price.

Iraq has emerged as one of the largest markets in the Middle East for various businesses. The substantial demand for import and export trade, critical to Iraq's economic growth, has made the logistics industry essential.

However, Iraq presents challenges due to its underdeveloped and complex logistics infrastructure. The absence of a proper logistical structure within the country and at border crossings, coupled with unpredictable and abrupt regulatory changes, has led to issues such as smuggling, bribery, and corruption.

To achieve success in your business endeavors in Iraq, it is imperative to engage with Arch Star. We possess a keen understanding of these challenges and have the capability to effectively address them. Contact us and allow us to demonstrate how we can streamline and enhance the profitability of your business operations in Iraq.

Dr. Hami Salih
Founder & CEO

VISION, MISSION, & VALUES



VISION

To become the leading global freight forwarding company, providing innovative, efficient, and sustainable logistics solutions to meet the evolving needs of our clients and the ever-changing industry.



MISSION

Our mission is to offer seamless and reliable freight forwarding services, leveraging our expertise and cutting-edge technology to exceed customer expectations, create value, and foster long-term partnerships. We aim to be the trusted partner for businesses seeking efficient and cost-effective logistics solutions worldwide.



VALUES

- **Customer Satisfaction:** We prioritize understanding and meeting the unique needs of our clients, ensuring their satisfaction and success.
- **Integrity:** We conduct business with the highest ethical standards, transparency, and honesty in all our interactions.
- **Innovation:** We continually seek and implement new technologies and processes to optimize and improve our services.
- **Sustainability:** We are committed to minimizing our environmental impact through sustainable practices and responsible resource management.
- **Team Excellence:** We value and develop our team members, fostering a culture of collaboration, mutual respect, and continuous learning.

CERTIFICATION (ISO)

ISO 9001: 2015 certified Quality Management System:

We are delighted that our company has attained the ISO 9001 certification, highlighting our dedication to maintaining high standards of quality, efficiency, and customer satisfaction. This achievement underscores our commitment to excellence and our promise to provide exemplary services to our clients and stakeholders. Thank you for your support and contributions.

ISO 9001 serves as the foundation for Arch Star's comprehensive 'Integrated Management System' covering transport, logistics, security, and associated services.



CODE OF CONDUCT



It is essential for a freight forwarder to adhere to a code of conduct that emphasizes ethical business practices, compliance with regulations, operational transparency, and a dedication to providing exceptional service to clients. This code of conduct plays a crucial role in upholding professionalism, integrity, and operational excellence within the freight forwarding industry.

At Arch Star, we are dedicated to fostering a working environment where employees can fully realize their potential and contribute to the company's success, regardless of gender, race, color, nationality, ethnic or racial origin, marital status, sexual orientation, religion, or disability. We are committed to strictly adhering to the principles of equality, and this serves as a fundamental employment value to which all employees are expected to offer their support.

OUR SERVICES

1 GLOBAL LOGISTICS SOLUTIONS

Arch Star has been a premier logistics solutions provider in the Middle East for over 15 years. Specializing in identifying optimal routes for air, sea, and road freight, we are committed to delivering the most cost-effective and time-efficient solutions for your shipments. Our goal is to minimize risk, eliminate unnecessary expenses, and ensure the smooth movement of cargo across international borders.



2 COURIER & AIR FREIGHT

As the top air freight service provider in the Middle East and Iraq, Arch Star offers a wide range of courier, air cargo, and charter services to Iraq. Our exclusive agency of ACC in Iraq allows us to offer competitive rates and reserve space on various flights every week. Our team ensures that we propose the most suitable aircraft for your specific needs by carefully evaluating routes and transit times for each air freight booking. Regardless of your business size, we are confident in our ability to assist you in selecting services that perfectly align with your air freight requirements.

Our achievements:

- GSA for SMSA Express in Iraq
- GSA for Flydubai Airline in KRI.
- GSA for Pegasus Airline in Iraq.
- CSA for Emirates skycargo in Erbil station.



flydubai

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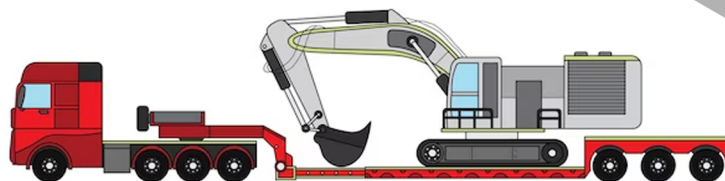
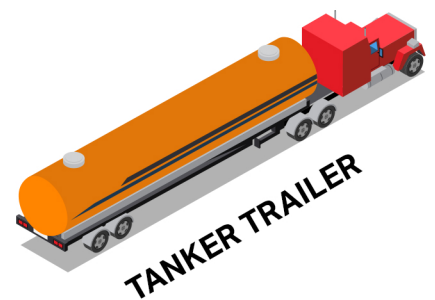
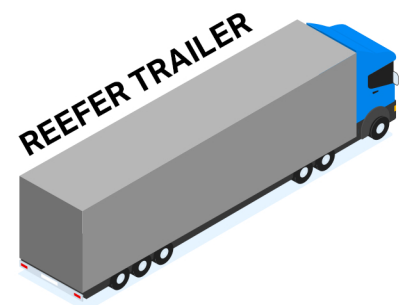
PEGASUS
AIRLINES

Arch Star has the advanced land freight network, provides trucking services in Europe, Turkey, and Iraq. We have complete access to the entire transport solutions for FTL, groupage, and LTL services according to the requirements of the clients.

Apart from the above Arch Star offers robust, innovative cold chain transportation solutions for your temperature-sensitive products like vegetables, fruits, pharmaceutical products, frozen and refrigerated foods etc.

Arch Star is also handling hazardous cargo and ensures your DGR cargo are taken care of right from packaging, labeling, documentation, transportation, transit and final delivery to the consignee's door.

ARCH STAR TRAILERS



4

OCEAN FREIGHT, FCL, & LCL

Arch Star is a reputable and dependable company that manages a substantial volume of containers monthly. We uphold a uniform weekly vessel schedule worldwide, catering to the Um-qasr, Jabal Ali, Istanbul, and Mersin ports in Iraq, Turkey, and the UAE. This guarantees dependable and punctual deliveries.

Arch Star partners with leading shipping lines including MSC, Hapag Lloyd, Maersk, CMA, Cosco, Evergreen, Yang Ming, HMM, and ZIM to provide comprehensive ocean/sea freight services for all container types from around the world to Iraq.

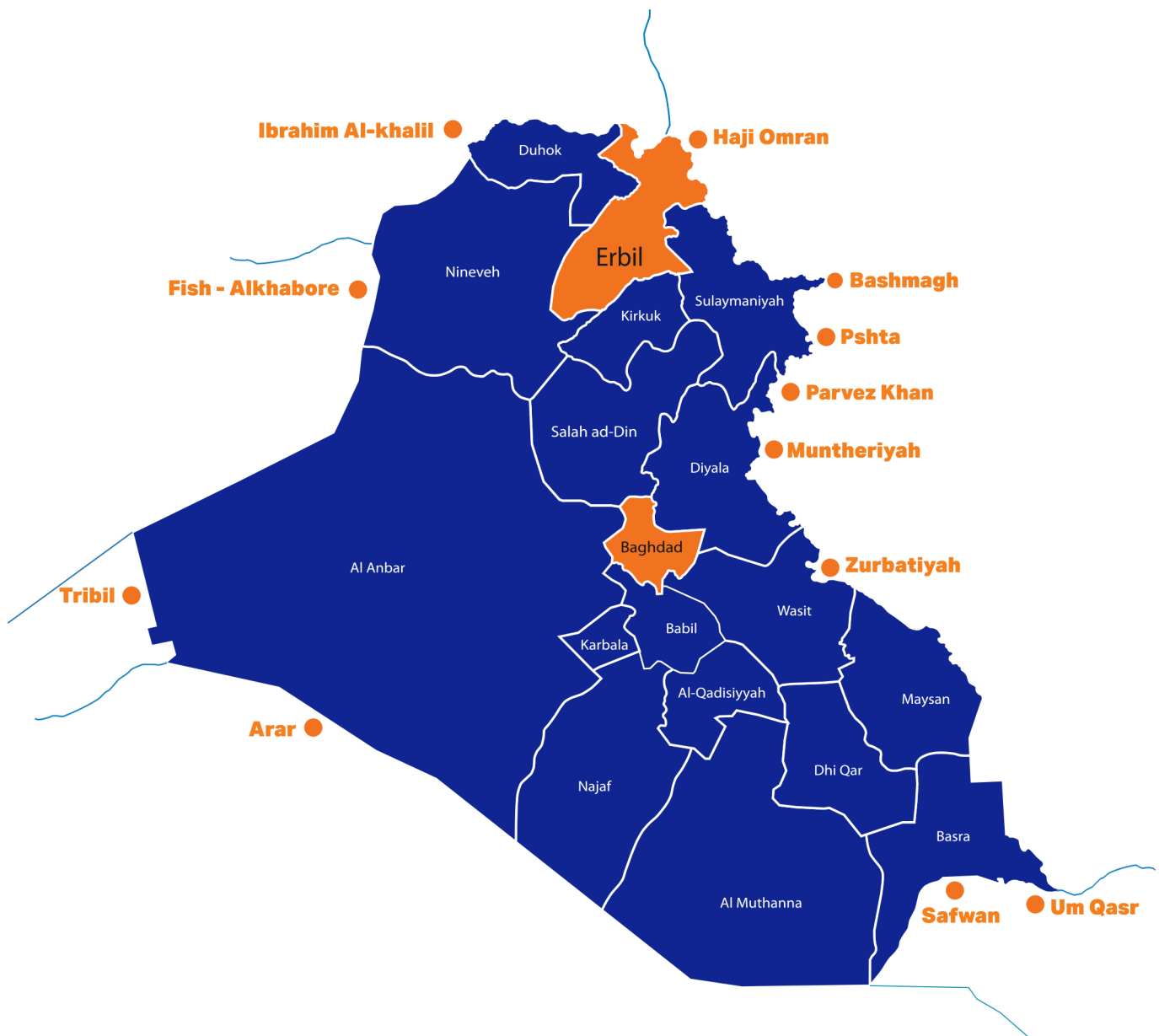
Our tailored solutions, extensive agent network, and proficient team guarantee the timely handling of shipments at every phase. The Arch Star team provides a versatile range of ocean freight services, including FCL/LCL forwarding for export and import, door-to-door solutions, special equipment, and project cargo.



Navigating the customs brokerage industry in Iraq is immensely challenging due to the ever-changing and complex regulations at each border crossing. Our adept staff is well-equipped to swiftly resolve these issues, streamlining the customs process to minimize paperwork, prevent unnecessary costs, and avoid delays. With comprehensive knowledge of all customs guidelines and rules, we stand as the premier provider for road, air, and sea customs clearances in Iraq.

Our customs clearance services at:

- Iraq crossing borders: Ibrahim Al-Khalil, Fish-Khabur, Arar, and Tribil.
- Iraq airports: Erbil International Airport and Baghdad International Airport.
- Ports: Umm-qasr in Iraq, Jebel Ali in UAE, Mersin and Istanbul in Turkey.



We offer cost-effective storage for various commodities in our spacious and well-equipped warehouses in Iraq. Our services include holding shipments for future delivery, temporary storage, and storage for oversized freight, FTL, and LTL. Additionally, we provide value-added services such as packaging, labeling, and sorting to meet specific customer requirements.

Our experienced warehouse management team is supported by a sophisticated Warehouse Management System, enabling efficient monitoring of crucial details and aiding customers in allocation planning to minimize wastage and save costs.

Our storage services include:

- Holding shipments for future delivery
- Temporary storage (daily, weekly, or monthly)
- Oversized freight storage
- FTL storage
- LTL storage



CONTACT US


Contact details

+964 750 2000 110

+90 531 452 73 40



www.archstariq.com

 [archstariq](https://www.instagram.com/archstariq)

 [ArchStar.iq](https://www.facebook.com/ArchStar.iq)

Main office

Ankawa, Erbil, Iraq

Our offices



Iraq office

sales@archstariq.com

Erbil, Iraq



Turkey office

operation@archstariq.com

Mersin, Turkey



Europe office

operation@archstariq.com

Italy



China office

sales3@archstariq.com

China



UAE office

sales2@archstariq.com

Free zone, Dubai

Thank you for taking the time to read about our company.
We appreciate your interest and look forward to the
opportunity to serve you.

